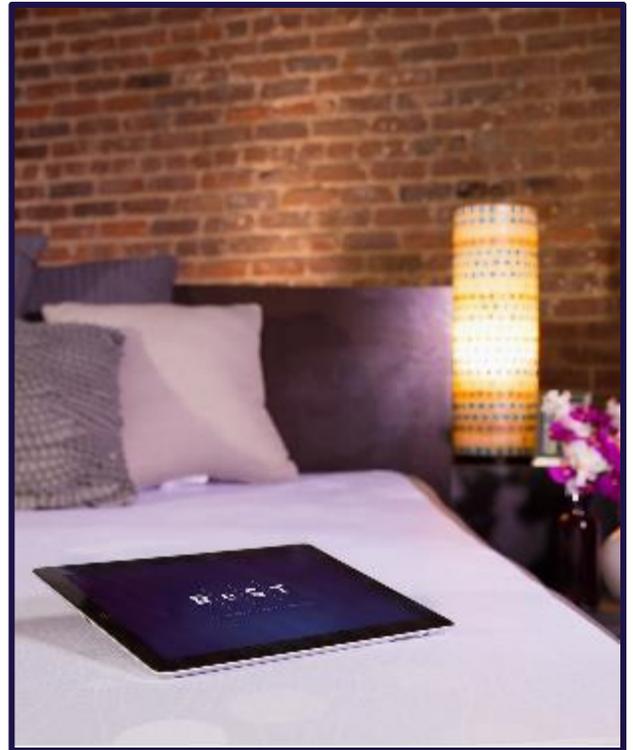


# 10 Year Non-Prorated Warranty

The ReST Bed™ *senses* changes in pressure and *automatically responds* to your comfort and support needs throughout the night. Therefore, it is unlikely that you would need to make a warranty claim. And if you do need to make a claim, the ReST Bed™ is constructed from modular components so that you do not need to deal with the inconvenience of replacing the entire product.

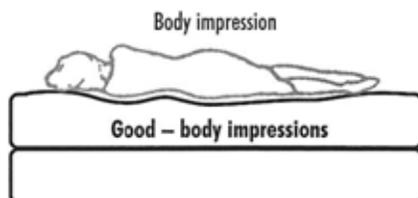
Responsive Surface Technology, LLC (“ReST”) is committed to quality and comfort, so in the unlikely event that you do need to make a warranty claim, this document contains Warranty Information. For more details, please visit our website: [www.restperformance.com](http://www.restperformance.com)

For questions, comments, concerns, or to make a warranty claim, please email [warranty@restperformance.com](mailto:warranty@restperformance.com).

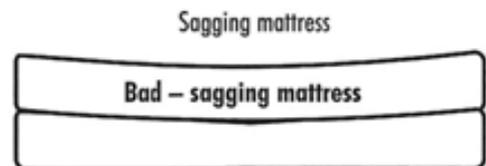


## What To Expect From Your ReST Bed™

- **Adjustment Period:** As with a new pair of shoes, it may take time for your body to get accustomed to the ReST Bed™. For instance, the ReST Bed™ begins to automatically adjust as soon as there is pressure on the surface. This adjustment period varies depending on your body type, position on the surface, and the preference settings. Over time, the ReST Bed™ will learn with you so that it continues to provide you with comfort and support needs.
- **Body Impressions:** The ReST Bed’s™ comfort layers conform to your body. This may result in body impressions. These impressions are normal; **they do not mean the product is defective**. In fact, impressions are likely to be temporary, as the ReST Bed™ will inflate when pressure is no longer being applied to the surface.

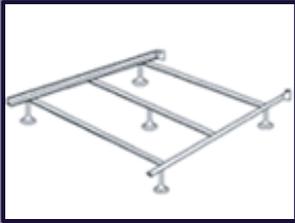


A “body impression” occurs when the comfort layers settle and conform to a body. Remember, a ReST Bed™ will inflate when pressure is no longer being applied to the surface.



“Sagging” is often caused by an improper foundation or frame. This is **not caused by the ReST Bed™** (and would therefore not be considered a manufacturer’s defect) unless your ReST Bed™ has been purchased with a prescribed foundation (adjustable or fixed position), in which case this would be covered by the warranty.

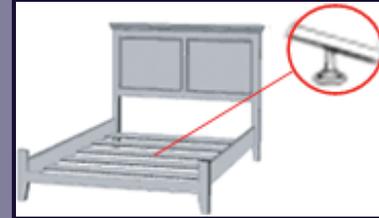
To prevent sagging (see “What to Expect From Your ReST Bed™”), it is important to have a stable and supportive foundation or frame. To comply with the warranty, Queen and King ReST Beds™ must be on a frame that has solid center support. The Queen must have at least one center leg. The King must have at least two legs. Make sure that all legs are level.



Queen frame with one leg center support



King frame with two legs on center support

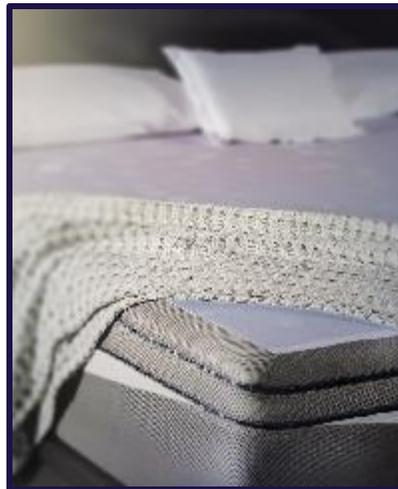


A hardwood frame should have a minimum of 5 cross slats. For center support, a Queen should have one leg, and a King or Cal King should have two legs.

## Warranty Guidelines and Coverage Details

### Warranty Guidelines

- ReST Beds™ are modular and most replacements will require only a new component. We may not replace the entire ReST Bed™.
- Before returning the product to a dealer or the factory, you must receive prior approval.
- Transportation costs for replacement components recommended by us are covered under the warranty.



## **Warranty Coverage Details**

- The warranty is effective whether the product is purchased with a matching foundation or separately. However, as noted in “The Proper Frame,” the use of an improper foundation voids this warranty.
- ReST maintains sole discretion regarding repair or replacement. Should a defect be due to faulty workmanship or structural defects, your product will be repaired or replaced without charge as per the terms set forth in this warranty. We reserve the right to charge for items not covered by the warranty, such as the fabric and zippers.
- This warranty is valid only for the original purchaser. This warranty is valid only for residential use. Contract and commercial usages are not covered by this warranty.
- Our liability is limited to this written warranty. No other warranty is expressed or implied, nor does this warranty cover so called incidental or consequential damages.

## **What is Not Covered Under This Warranty**

This warranty does not cover claims resulting from:

- Damage due to soiling, stains, burns, or unsanitary condition.
- Comfort level/preference of firmness. The ReST Bed™ has an entire range of comfort for all consumers.
- Structural damage caused by an incorrect bed frame/foundation.
- Damage due to an incorrect or old frame/foundation.
- Damage due to improper care of your ReST Bed™ and misuse.
- Clearance bedding, “as in” bedding, or floor models.
- Damage or excessive bending of your ReST Bed™ caused by improper handling.
- Zippers and cover fabrics.
- Other defects caused by misuse, improper assembly, negligence, accidental damage or regular wear.

## **What is Covered Under This 10 Year Non-Prorated Warranty**

This warranty covers manufacturing or construction defects for 10 years (non-prorated) on your ReST Bed™ and ReST Foundation. There are 3 main component areas of the ReST Bed™, each of which is covered by this warranty:

1. Foams, construction, sewing (including coils or wires that are loose or protruding through the fabric)
2. Zone modular support system
3. Sensors, electronics and pump stations

## **How to Make a Claim**

**Step 1:** Complete and submit the Warranty Claim Form on [www.restperformance.com/support-and-warranty/warranty-claim-form](http://www.restperformance.com/support-and-warranty/warranty-claim-form). Or, you can send an email (including a picture of proof of purchase/receipt) to [warranty@restperformance.com](mailto:warranty@restperformance.com).

**Step 2:** You will be contacted by a representative from the Warranty Department within 2 business days after your Warranty Claim Form or email is received.

If you have any questions our Warranty Department can be reached at (720-709-1151).